

Unit 7: Conclusion

Module 7.1 Reviewing







Summing up

We hope you've enjoyed this SUNRISE Co-creation e-course and have benefited from the opportunity to learn from and with your colleagues across Europe and beyond.

Just to sum up, the following pages list some of the key points we hope you'll take away from each Unit...





Review of Unit 2: Introduction to co-creation (I)

- Co-creation is the "systematic process of creating new solutions with people not *for* them; involving citizens and communities in policy and service development." A truly co-created measure shall be planned, implemented collaboratively and utilises potentials that might remain untapped otherwise while avoiding other undesired activisms.
- The co-creation process is comprised of co-identifying the problem, co-developing solutions, co-implementing the solutions, co-evaluating to monitor and review the entire process, it is not always a linear progress, the phases often overlap with each other and there isn't a clear division between them.
- The core group is the most important elements in co-creation, it should be comprised of equal voices from city administrators and local civic actors. The core group meets regularly to plan, reflect and evaluate their co-creation works throughout the process.







Review of Unit 2: Introduction to co-creation (II)

- The role of public authorities becomes that of enabling state rather than regulating state, providing opportunities, arenas and power of civic networks to form and act.
- There are some effort to be done to maintain the consistency and momentum of the core group members, some suggestions to keep the ball rolling are: networking events, social media engagement and celebrations.





Review of Unit 3: Co-identification of problems and co-validation of needs

- Co-identification and Co-validation ensures that the locally (perceived) mobility challenges of the citizens as well as the neighbourhood's specific strengths, weaknesses, opportunities and threats are identified, validated and articulated
- This happens through a participatory process on eye level in joint coordination with the administration, politicians and all stakeholders.
- It is particularly important to involve so-called "hard-to-reach groups" (e.g. elderly people, children, ethnic minorities, disabled people) via special formats as those groups often do not participate proactively or don't feel addressed by "common methods".
- In this way, important status quo information and first ideas on the city or neighbourhood can be collected from all points of view the basis on which decisions can then be made and drafts drawn up.





Review of Unit 4: Co-development and co-selection of solutions

- Co-development is a process of thinking cooperatively about ideas (measures) that will work towards improving the issues identified in the co-identification & co-validation phase
- Co-selection is the participatory process of deciding cooperatively for a package of measures
 that will be implemented in the next phase of the co-creation project
- Co-development requires good preparation & planning, but it is at the same time a flexible process
- Co-development calls for a mix of methods to reach different sets of actors
- Co-selection needs to be organised in a way that reaches a wide range of actors
- Each co-development & co-selection process is unique and delivers context-specific results







Review of Unit 5: Co-implementation

- Find the right balance between the types of co-implementation measures, playing to residents' strengths and the resources they can bring to the table. To maintain the 'co-' concept, it is important to note that the authorities and local stakeholders continue to share power and responsibility throughout the process.
- Co-implementation should be pursued only if everyone involved is convinced of its advantages, the activities should be needs-driven and mutually beneficial to the project and the local stakeholders who will contribute their resources.
- Realistically assess various risks and challenges, to avoid overly optimistic expectations and to prevent foreseeable problems.
- Some measures are not suitable for co-implementation and sometimes co-implementation only works for 'soft' measures





Review of Unit 6: Co-assessment and co-evaluation (I)

- Co-evaluation facilitates understanding changes to mobility patterns and behaviours within neighbourhoods and the way in which they happen. It deals with **impacts** (what/how much has changed) and **processes** (what has led to that change what has been done, what barriers and drivers affected the process and so on). As the prefix "co-" implies, co-evaluation is performed jointly, in a way which is inclusive of the stakeholders participating in co-creation.
- There are two complementary aspects of co-evaluation: impact evaluation and process evaluation.
 - Impact evaluation is used to assess how successful a measure and/or a cocreation action is in reaching its stated objectives. To this purpose, measurements 'before' and 'after' implementation are undertaken. The methods employed in gathering and analysing the data are mainly quantitative.
 - Process evaluation seeks to provide a qualitative understanding of the way in which the planning and implementation process was conducted. An analysis of the drivers and barriers for the success or failure of the measures and the participation process is an integral part of process evaluation.







Review of Unit 6: Co-assessment and co-evaluation (II)

Co-evaluation involves three steps:

- Monitoring: includes observation of impacts and processes;
- Assessment: concerned with analysing and reporting quantitative and qualitative information from monitoring in a structured way;
- Evaluation: determining the value of the outcome (whether something was worthwhile/beneficial) and learning lessons/drawing recommendations about co-creation actions and mobility measures.







Review of Unit 6: Co-assessment and co-evaluation (III)

The evaluation of the co-creation actions is a systematic reflection to understand the way in which the co-creation process was conducted and what impact co-creation has had. There are several methods for collecting the information required to evaluate co-creation actions, for example:

- Ongoing process documentation (e.g. by the team running the co-creation process or by an independent evaluator)
- Evaluation interviews (e.g. with stakeholder representatives, citizens, decision-makers, administration members, team members who organize the co-creation process)
- Evaluation questionnaires (e.g. online, postal, telephone)
- Reflection workshops (e.g. in groups with participants of the co-creation process)









Course links - Unit 2:

- Dorthe Hedensted Lund. (2018). Co-Creation in Urban Governance: From Inclusion to Innovation, 22(2). Retrieved from http://ojs.ub.gu.se/ojs/index.php/sjpa/article/view/3741/3478
- Suttle, Marily (2015) 7 Ways to Maintain Momentum After the Meeting Ends .

 Retrieved from https://www.linkedin.com/pulse/7-ways-maintain-momentum-after-meeting-ends-marilyn-suttle/

Course links - Unit 3:

- D1.1 SWOT Report
- D1.2 Neighbourhood Mobility Dossier







Course links - Unit 4:

- SUNRISE Handbook for Methods & Tools in Co-creation Processes: https://civitas-sunrise.eu/wp-content/uploads/2019/07/D2.1_Participation-Handbook.pdf
- SUNRISE project website with resources & outcomes: https://civitas-sunrise.eu/resources/outcomes
- CIVITAS Initiative Successful Transport Decision-Making: https://civitas.eu/sites/default/files/guidemapshandbook_web.pdf
- CIVITAS Tool Inventory (online tools for transport planning and others): <u>https://civitas.eu/tool-inventory</u>
- SUNRISE Neighbourhood Mobility Action Plans: http://civitas-sunrise.eu/wp-content/uploads/2019/08/D2.4-SUNRISE-NMAP.pdf
- SUNRISE Handbook for Methods & Tools in Mobility Planning: http://civitas-sunrise.eu/wp-content/uploads/2019/07/D2.1_Participation-Handbook.pdf
- Video What are the upcoming challenges for SUNRISE in Budapest (Zugló-Törökőr)? https://www.youtube.com/watch?v=neh9x1Ri9Xo
- Video SUNRISE Southend-on-Sea (City Centre) <u>https://www.youtube.com/watch?v=sXYc4cZyV8o</u>







Course links - Unit 4 (continued):

Other resources:

- The Public Participation Manual, Austrian Society for Environment and Technology: http://www.partizipation.at/fileadmin/media_data/Downloads/Publikationen/participationmanual_en.pdf
- Plan Commission Handbook, Center for Land Use Education, Univ. of Wisconsin: <u>https://www.uwsp.edu/cnr-ap/clue/Documents/PlanCommissions/PCHandbook.pdf</u>





Course links - Unit 5:

Rupprecht Consult (2019) Co-Implementation Guidelines: http://www.rupprecht-consult.eu/uploads/tx_rupprecht/SUN_D3.1_Co-implementation-Guidelines.pdf

Peer to Peer Foundation: https://p2pfoundation.net/

Spaargaren, G., van Bueren, E. et al. (no date) Co-Creating Sustainable Cities - Learn how citizen's co-creation is key in making cities worldwide more sustainable (Online Course). Available at https://www.edx.org/course/co-creating-sustainable-cities-delftx-wageningenxams-urb-2x

The Better Block Project: http://buildabetterburb.org/better-blocks-in-the-burbs/

The Neighbourhood Project: http://theneighbourhoodproject.org/projects/

The Street Plans Collaborative (various years) Various publications on Tactical Urbanism https://issuu.com/streetplanscollaborative/

The Street Plans Collaborative (2016) Tactical Urbanist's Guide to Materials and Design. http://tacticalurbanismguide.com/

The Street Plans Collaborative (2019) https://www.street-plans.com/







Course links - Unit 6:

- http://civitas.eu/tool-inventory?search_api_views_fulltext=indicators
- Gitte Van Den Bergh and Tim Breemersch (2017) Refined CIVITAS process and impact evaluation framework, a report produced as part of the CIVITAS SATELLITE project.
- Dziekan, K., Riedel, V., Müller, S., Abraham, M., Kettner, S., Daubit, S. (2013) <u>Evaluation matters: A practitioners' guide to sound evaluation for urban mobility measures</u>. Waxmann, Münster.
- https://www.eltis.org/mobility-plans/sump-concept





SUNRISE publications

- D1.1 SWOT Report
- D1.2 Neighbourhood Mobility Dossier
- D2.1 Participation Handbook
- D2.2 Mobility Labs in Practice
- D2.3 Participation Action Plans
- D2.4 Neighbourhood Mobility Action Plans (NMAP)
- D3.1 Co-implementation Guidelines
- D4.1 Final Assessment and Evaluation Plan
- D4.4 Detailed Assessment and Evaluation Plan
- D5.1 Co-learning and uptake strategy
- D5.2 Website and Neighbourhood Mobility Dashboard
- D5.3 Local Communication Toolbox
- D5.4 Package of six local communication plans
- D6.1 Shared definition of key terms







Related projects

SUNRISE has three "sister" projects that we encourage you to check out:



Cities-4-People revolves around sustainable and people-oriented transport as a solution to the many challenges linked to mobility and faced by urban and peri-urban areas today. Aiming to implement mobility solutions developed by the people for the people, Cities-4-People taps into participatory practices of social innovation and neighbourhood governance and builds on three main pillars: citizens' participation, community empowerment, and sustainable urban planning.

https://cities4people.eu/

Cities-4-People unfolds in five European areas: the Oxfordshire County, Hamburg District of Altona, Üsküdar in Istanbul, Budapest and Trikala. In these areas Mobility Communities are set up involving citizens, city authorities, mobility providers and innovation experts. By developing and providing a framework of support services and tools, Cities-4-People empowers these communities to actively contribute to shaping their local mobility innovation ecosystems in line with a People-Oriented Transport and Mobility (POTM) approach. POTM encompasses a blend of new digital and social technologies under an inclusive and multidisciplinary approach in order to bring out solutions that have a low ecological footprint, a sharing mentality and the potential to solve real urban and peri-urban mobility issues.



Related projects



http://www.metamorphosis-project.eu/

The Metamorphosis project aims at transforming neighbourhoods in more liveable and shared spaces. The project starts from the premise that when a neighbourhood has many children in its public spaces (Gehl, 2013), this is a major indicator that it is well designed as a people-oriented and sustainable neighbourhood.

The partners of the project consist of seven European Partner cities, i.e., Alba Iulia (RO), Graz (AT), Meran (IT), Munich (DE), Southampton (UK), Tilburg (NL), and Zurich (CH), which seek to pursue the objectives of the project through the support of six national Research and Consultancy partners. The project applies an innovative and participatory approach, which encompasses the direct involvement of children as crucial players in each phase of the project from planning through implementation, evaluation, and dissemination. During each phase of Metamorphosis children's perspectives, suggestions, and ideas are highly valued as essential contribution to create more children-friendly cities.





Related projects



https://www.muv2020.eu/

MUV - Mobility Urban Values - levers **behavioural change** in local communities using an innovative approach to improve urban mobility: changing citizens' habits through a game that mixes digital and physical experiences.

Rather than focus on costly and rapidly ageing urban infrastructures, MUV promotes a shift towards more sustainable and healthy mobility choices by engaging in a positive way local communities, local businesses, policymakers and Open Data enthusiasts.

MUV solutions will be open, co-created with a strong learning community of users and stakeholders, and piloted in a set of diverse urban neighbourhoods spread across Europe: Amsterdam (NL), Barcelona (ES), Fundao (PT), Ghent (BE), Helsinki (FI), Palermo (IT).

Mobility and environmental data gathered via the **mobile app** and the monitoring stations will allow policy makers to enhance planning processes and civic hackers to build new services able to improve cities' quality of life in a more effective way.



Contact us

If you would like to get in touch with us or follow our work, there are several options:



- Visit the **SUNRISE** website
- Follow us on Twitter: <u>@CIVITAS_SUNRISE</u>
- Subscribe to the <u>SUNRISE YouTube channel</u>
- Send an email to k.tovaas(at)rupprecht-consult.eu

We would be happy to hear from you!







Unit 7 task: course feedback

We invite you to please take 5 minutes to complete an anonymous evaluation of the course. Your input will help us to improve upon our courses so that we can provide an even better learning experience for participants like you in the future.

Click <u>here</u> to start the course feedback questionnaire.



